



## **Transportation Resources for Patients**

### **SEPTA Transportation Programs**

This service is provided for residents in Philadelphia. You must call to get an application. There is a separate application for Paratransit and Shared-Ride for seniors.

Phone: 215-580-7145

Website: <http://www.septa.org/service/cct/>

### **Jewish Children and Family Services**

Jewish Children and Family Services offer a shopping transportation service for seniors who can no longer drive. The van travels a designated route. Patients can get involved with the program by calling:

Phone: 1.866.JFCS.NOW (1.866.532.7669)

Website: <https://www.jfcsphilly.org/>

### **Cornerstone Transport Services**

Cornerstone Transport Services offers transportation for the following situations and bills through a patient's insurance. They are a social enterprise business model and may be able to assist patients without insurance on a case by case basis. When I called them, they expressed that they generally will only transport people with extremely limited mobility.

- Non-Emergency Transport
- Going to the Treatment Center for Chemotherapy
- Going to the Treatment Center for Dialysis
- Hospital Discharges (Pick-up and Drop-off)
- Long Distance Relocation
- Transportation for Disabled Passengers
- Group Transportation for Adult Day Care, Senior Care Home or Retirement Communities
- Non-Ambulatory Transport

Phone: (267) 844-2624

Website: <http://www.yelp.com/biz/cornerstone-medical-transport-philadelphia>

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### **Montgomery County Transnet System**

Transportation for medically frail residents, disabled residents, or senior citizens in Montgomery County. Check website for more info on eligibility. Emphasize to patients that there is a fairly strict policy on “no shows.”

Disability Services: transportation for anyone with a disability as defined by the ADA. One way fare is \$4.00 or 15% of shared ride fare- whichever is higher. Applicant must provide proof from a professional that they are disabled. Rider must use medical transportation service if eligible for that before using disability service.

Medical Transport: transport for low-income residents for non-emergency medical appointments. Please fill out our application.

Shared Ride and Ride service for seniors. Must fill out application and call one day before service is needed.

Phone: (215) 542-7433

Website: <http://www.suburbantransit.org/>

### **Bucks County Transit System**

Bucks County Transit offers similar services to those provided by Montgomery County. Visit the website to obtain the applications or call for more information

Phone: 215-794-5554

Website: <http://www.bctransport.org/>

### **Rider's Club**

A membership based service for seniors, families with young children, and ambulatory individuals with disabilities. Membership costs \$40 per year and transportation is charged per mile. Individuals that live in Northwest Philadelphia and Eastern Montgomery County are eligible.

Phone: 215-836-1376

Website: <http://www.ridersclubcoop.org/index.html>



### **Transportation Problems Resolution for Seniors**

The Center for Advocacy for the Rights and Interests of the Elderly conducts advocacy around senior citizen transportation issues. If you have exhausted all resources and are unsure what else might be available for your client, it is worthwhile to give us a call at:

Phone: 267-546-3431

Website: <https://www.carie.org/>

### **Advocacy Efforts for Riders**

The Transportation Service Advocate provides complaint assistance and problem resolution service to non-sponsored riders of Shared Ride. The Advocate assists riders by providing information, making referrals to appropriate resources, and advocating on their behalf as needed. The Advocate will help put complaints in writing to SEPTA, if needed, and will follow-up with consumers and SEPTA/CCT-Connect.

Website: <https://www.facebook.com/pg/Advocate-Transport-Service-258504870850776/about/>

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