



Utility Assistance

Crisis LIHEAP Grants

Additional funds and help with paying bills may be available if you experience an emergency situation and are in danger of losing your heat. Emergency situations will include:

- Lack of fuel
- Leaking lines that must be fixed or replaced, or broken heating equipment
- Termination of your utility service
- Danger of having service terminated or being without fuel.
- To learn more, or if you have any questions or comments, please contact info@utilitybillassistance.com.

All gas and utility companies in Pennsylvania offer CAP and LIURP in addition to the aid indicated below.

- **Adams Electric Cooperative** - This cooperative offers Project Helping Hand, which helps families in need with paying their utility bills. Donations are collected from the community to assist with utility bills. You can sign up any time, and call 888-232-6732 to enroll.
- **Central Electric Cooperative** - The Family Fund Energy Assistance Program helps pay heating bills. Customer Service: 1-800-521-0570.
- **Columbia Gas of Pennsylvania** - The Warm Choice assistance program is a free, energy saving weatherization service, while the Emergency Repair Fund offers financial assistance and cash grants for the repair or replacement of natural gas furnaces, hot water heaters, and space heaters. They also administer several other financial assistance programs. To learn more about these or other utility assistance programs from Columbia Gas, dial 1-800-537-7431.
- **Duquesne Light** - Stay Warm Programs will assist disconnected, lower income Pennsylvania customers with reconnecting their utility or heating service. Customers can receive a free, energy conserving audit through the Smart Comfort assistance program. Our Customer Service Agents are available Monday through Friday from 8:00 a.m. to 5:00 p.m. Contact Customer Service at 412-393-7100.
- **Equitable Gas of Pennsylvania** - The Hardship Fund will help pay for any repairs and/or replacement of heating equipment. They also provide utility bill assistance in the form of a partial payment plan. Call 1-877-577-8735 for more information.



- **Met-Ed, Penelec, and Penn Power** - The companies provide energy saving measures for Pennsylvania homes. In addition, the Matching Energy Assistance Fund (MEAF) will help low income families pay their bills. Call 1-800-545-7741.
- **Montgomery County** has an emergency fuel fund that will help pay utility and heating bills for those who need help. Primarily is for the disabled and elderly.
- **Northwestern Rural Electric Cooperative** - Member to Member provides grants and financial aid to help with heating and utility bills. Phone: 1-800-352-0014.
- **Pennsylvania Power & Light (PPL)** - On Track will forgive past unpaid bills, reduce utility bills, and protect from utility service shut offs. WRAP is an energy saving education program for Pennsylvania residents. It can also provide aid in the form of insulation or caulking. Operation Help and Operation Share provide cash grants to assist with paying heating bills. Please call 1-800-358-6623.
- **Pennsylvania Power Company** - Receive payments for energy bills from the Reach Hardship Fund. Dial 1-800-720-3600 for more information.
- **Philadelphia Utility Emergency Services Fund** - This assistance program will provide almost \$3 million annually in energy bill crisis assistance benefits for both utility and heating bills. You can dial (215) 972-5170 to learn more about the Philadelphia Utility Emergency Services Fund and to also apply for help.
- **Philadelphia Gas Works** - Customer Responsibility Program can reduce monthly heating and utility billing for certain customers while Conservation Works offers energy saving related services provided that may include: home repairs, audits, equipment repairs, and many other types of assistance. Call 215-235-1000 to learn more or apply for these or other Philadelphia Gas Works utility assistance programs
- **REA Energy Cooperative** - Members Sharing With Members Fund. Utility Bill Assistance is available for members that are faced with an unexpected loss of income due to unusual and unexpected situations, such as a job loss. Call 724-349-4800 or Toll Free: 800-211-5667.
- **Somerset Rural Electric Cooperative** - Lights On is a program to assist any needy Pennsylvania families with paying their heating and utility bills. Phone: (814) 445-4106.
- **Royersford and Spring City** - Project Outreach provides heating bill financial aid and fuel. Up to 150 gallons per year. Call 610-948-5111.



- **TW Phillips Gas & Oil Co - Energy Help Fund** is a utility bill assistance program that will offer reduced rates and help pay past, unpaid bills. Call 1-800-222-5101.
- **UGI Penn Natural Gas** - Receive a lower utility bill rate and possibly financial aid with past bills from the Partners Program. Project Outreach and Operation Share help pay gas bills too. Call (800) 276-2722.
- **UGI Utilities Inc. - Low Income Self Help Program (LISHP)**
Monthly utility bill amounts that customers need to pay are based on a household's income rather than gas usage. For more information on this donation program from UGI Penn Utilities, dial (800) 276-2722.

Home Heating Assistance (LIHEAP) Eligibility

- The 2016-2017 Low-Income Home Energy Assistance Program (LIHEAP) will accept applications from November 2016 through April 1, 2017. The Department of Human Services may extend or shorten the program depending upon the availability of federal funds. Below are the income guidelines for 2015-2016.

WHO IS ELIGIBLE?

Household Size	Income Limit
1	\$17,655
2	\$23,895
3	\$30,135
4	\$36,375
5	\$42,615
6	\$48,855
7	\$55,095
8	\$61,335
9	\$67,575
10	\$73,815
Each Additional Person Add	\$6,240



WHEN YOU ARE ELIGIBLE

- After your application is reviewed, you will receive a written notice explaining your eligibility and the amount of assistance you will receive. Payments are generally sent directly to a utility company or fuel dealer and are credited to your account. Please allow 30 days for a response.