

# Montgomery County System of Care



## Montgomery County Community Supports for Youth and Families

### **Montgomery County Mobile Crisis**

**1-855-634-4673 (634-HOPE)**

*Provided by Access Services*

This program offers telephonic and mobile crisis support to children, adolescents, and their families 24 hours a day and 7 days a week. It helps intervene and stabilize crisis situations to help youth and families cope as well as connect to resources to help them in the future. Crisis teams can assist in schools, homes, communities, or wherever support is needed. They can also provide engagement services to youth and families during or after a psychiatric hospitalization to resolve the presenting crisis, develop ways for managing crises differently in the future to lower the chances of readmission, and support the transition from hospital to home.

### **Teen Talk Line**

**Call 866-825-5856 Text 215-703-8411**

*Provided by Access Services*

**Email [teentalkline@accessservices.org](mailto:teentalkline@accessservices.org)**

Peer mentors are trained and supervised to provide practical support to other teens. Teen Talk Line provides a preventative approach to reduce serious crisis situations, law enforcement activity and hospitalizations.

### **High Fidelity Wraparound (HiFi)**

**1(866) 240-3010**

*Provided by Child and Family Focus*

HiFi utilizes a national model to bring change to the lives of families with children with complex needs. It is a family-driven planning process that puts families and youth in charge of their own plans, by partnering with them to use their voice, strengths, and supports to build teams that keep children in their homes with fewer professionals and more community supports.

### **Family Mentor**

**(267) 850-5677**

*Provided by the Mental Health Partnerships*

This is a group of parents and others interested in children's mental health issues. It links the systems that serve children. It is run by parents. It is state-wide. This helps parents and other family members by providing support, information, referrals, and links to other parents and organizations.

**Administrative Case Management (ACM)\*:** ACM is a short-term program available at the Community Behavioral Health Centers located across the County. ACM provides assistance to link families and youth to MA and other services and supports.

**Blended Case Management (BCM)\*:** BCM is a community based service that partners with children and their families to maximize their potential for independent community living, improve educational/vocational status, increase social support networks, and reduce psychiatric hospitalizations. This is done through ongoing assessment of needs and subsequent assistance with linkage to resources within the community.

*\*Both ACM & BCM are provided by the following agencies in various locations throughout the County:*

*Western Region*

**Creative Health Services**

11 Robinson St, Pottstown, PA 19464

**(610) 326-2767**

*Franconia/Salford Region*

**Penn Foundation**

807 Lawn Ave, Sellersville, PA 18960

**(215) 257-6551**

*Lansdale Region*

**NHS Human Services**

400 N. Broad St, Lansdale, PA 19446

*Norristown Region*

**Central Behavioral Health**

1100 Powell St, Norristown, PA 19401

**(610) 277-9240**

*Lower Merion Region*

**Lower Merion Counseling Services**

7 E. Lancaster Ave, Ardmore, PA 19010

**(610) 520-1510**

*Abington Region*

**Child and Family Focus**

2935 Byberry Rd, Suite 108, Hatboro, PA 19040