

## NOTICE OF NON-DISCRIMINATION AND LANGUAGE ASSISTANCE

**Abington – Jefferson Health complies with applicable Federal civil rights laws and does not discriminate, does not exclude people, or treat them differently on the basis of race, color, sex, national origin, age, gender, gender identity or expression, sexual orientation, religion or status as an individual with a handicap/disability.**

Abington – Jefferson Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you speak a language other than English, language assistance services, free of charge, are available to you. Please ask a staff member for assistance.

ATENCIÓN: Si habla Español, tiene a su disposición servicios gratuitos de asistencia lingüística. Solicite ayuda a un miembro del personal.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 직원에게 도움을 요청해 주십시오.

ATENÇÃO: Se você fala Português, encontram-se disponíveis serviços linguísticos, gratuitos. Solicite assistência de um membro da equipe.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. કૃપા કરીને સહાય માટે સ્ટાફ મેમ્બરને કહો.

লক্ষ্য করুনঃ যদি আপদন বাংলা, কথা বলতে পাতনে, দেহতল দনঃখচোয় ভাষা সহায়তা পদতেশবা উপলব্ধ আতলে ফান করুন



1200 Old York Road  
Abington, PA 19001

[JeffersonHealth.org/Abington](http://JeffersonHealth.org/Abington)



## Abington – Jefferson Health Clinics



GUIDE *for* PATIENTS

**Ginny Coombs Children's Health Center of  
VNA Community Services (VNACS)**

*1421 Highland Avenue, Abington, PA • 215-572-7880*

Providing adult and children's home care for the uninsured and underinsured. For more information, please visit [www.vnacs.org](http://www.vnacs.org). Services include the Personal Navigator Program, a free program designed to connect eligible individuals in Montgomery County with benefits. 1-800-591-8234 or [info@vnacs.org](mailto:info@vnacs.org).

**Personal Navigator Program of VNA – Community Services, Inc.**

*Sites: Abington, Colmar, Norristown, Pottstown • 1-800-591-8234*

Free, community-funded program that is designed to connect eligible individuals in Montgomery County with benefits that will improve their health including: application assistance with CHIP/Medical Assistance, health insurance marketplace enrollment, Medicare, free or low-cost prescription medication, SNAP benefits [food stamps], LIHEAP/utility assistance, PA property tax and rent rebates, other financial and social supports. [info@vnacs.org](mailto:info@vnacs.org)

## Dental Clinic

*Abington Hospital, Arches Building, Ground floor,  
1200 Old York Road, Abington, PA • 215-481-2193*

As a teaching program, comprehensive dental services are provided to patients greater than two years of age, by resident dentists with oversight by attending dentists. Scheduled appointments for routine and urgent dental care.

*Abington – Jefferson Health Dental Care Access Program  
51 Medical Campus Drive, Lansdale • 215-855-8296*

Appointments required to apply for the program. The program is designed to provide basic dental services to underinsured and uninsured residents of the Greater North Penn community through a network of participating local dentists from the Montgomery-Bucks Dental Society.

## Home Health Care

*Abington Jefferson Health – Willow Grove  
2510 Maryland Road, Suite 250, Willow Grove, PA • 215-481-5800*

Abington's Home Care Department provides a full range of healthcare services in the home, including therapeutic treatment, wound care, patient and family education, medication education and more. Other services include palliative and hospice care, physical, occupational and speech therapies, home health aides and social services.

## Community Partners

### Adult Health Center with Gwynedd – Mercy University

*51 Medical Campus Drive, Lansdale • 215-855-2899*

### HealthLink Dental Clinic

*1775 Street Road, Southampton, PA • 215-364-4247*

A free dental clinic for working, low-income adults living in Bucks or Montgomery counties. Please call to schedule an eligibility appointment.

For more information, please visit [www.healthlinkdental.org](http://www.healthlinkdental.org).

### Jaisohn Medical Center

*6705 Old York Road, Philadelphia, PA • 215-224-2000  
51 Medical Campus Drive, Lansdale, PA 19446 • 215-997-2101*

Medical, social, home care services in Korean/English.  
For more information, please visit [www.jaisohn.org](http://www.jaisohn.org).

## Health Services for the Uninsured and Underinsured

Abington – Jefferson Health is committed to serving as the most trusted healthcare partner for all. We work hard to ensure that everyone has access to the health care they need. In addition to 24/7 emergency treatment, medically necessary healthcare services are available to all individuals regardless of race, color, creed, gender, sexual preference, national origin or ability to pay.

### Financial Assistance

Patients with financial needs may be eligible for Abington – Jefferson Health's financial assistance program after completing the application and supplying the appropriate paperwork. For more information or an application, visit [JeffersonHealth.org/Abington](http://JeffersonHealth.org/Abington) or 215-481-2185, Monday through Friday from 8 AM – 4:30 PM. Appointments can be scheduled or by emailing [FinAssist@jefferson.edu](mailto:FinAssist@jefferson.edu)

### Interpreters and Special Assistance

*Abington Hospital • 215-481-2871  
Abington – Lansdale Hospital • 215-361-4440*

Language Line (interpretation) is provided at all clinics. At Abington – Jefferson Health, a video remote interpreter (VRI) device is available for hearing impaired patients and can also be used for spoken language needs when video is required.

Special assistance, including wheelchair accommodation, may be arranged in advance through the Patient Relations Department, 215-481-2811.

The following pages contain listings of our clinics, as well as other programs in the area with which Abington – Jefferson Health is a partner.

## **Abington Family Medicine**

*500 Old York Road, Suite 108, Jenkintown, PA • 215-481-2725*

Abington Family Medicine is dedicated to caring for the whole family, from infants to older adults and everyone in between. At Abington Family Medicine, we have a team of resources to support your trusted doctor or nurse practitioner. A number of important services are available to patients right in the office, including a nutrition counselor, social worker, care coordinator, pharmacist and a behavioral health consultant. Primary Care services are provided by residents with oversight by attending physicians.

Services offered by Abington Family Medicine:

- Routine checkups/physical exams
- Well and sick visits
- Immunizations for infants, children and adults
- Care for chronic illnesses ((diabetes, asthma, high blood pressure)
- Comprehensive women's health care
- Social work services, including help with medications and navigating health insurance
- Help and referrals for mental health and substance use or alcohol use disorders
- Nutrition advice

## **Hartnett Health Services**

*(formerly Ambulatory Services Unit)*

*Abington Hospital, Widener Building, Ground floor,  
1200 Old York Road, Abington, PA • 215-481-2180*

As a teaching facility, direct patient care is provided by resident physicians with oversight by attending physicians, or by nurse practitioners. Primary care services as well as specialty services offered with scheduled appointments.

- Routine check-ups/physical exams for adults 18 years and older
- Well and sick visits
- Care for chronic illnesses (diabetes, asthma, high blood pressure)

## **OB/GYN Center**

*Abington Hospital, Toll Pavilion, Ground floor  
1200 Old York Road, Abington, PA • 215-481-6784*

Providing prenatal care through delivery and referral to newborn center (see below). Gynecology services (family planning, gynecology-oncology and colposcopy), multi-lingual nurses (Korean, Spanish) and financial assistance coordinator available.

## **Corinne Santerian Newborn Center**

*Abington Office, 1400 Old York Road, Suite D, Abington, PA • 215-481-6605*

Well-baby check-up visits for newborns born at Abington Hospital, who are uninsured, from birth to three months of age, until health insurance is in place, and a primary care provider for your baby is established. (Tuesdays, Wednesdays and Fridays)

## **Abington – Jefferson Health Physicians**

For information or referral, please visit [JeffersonHealth.org/AbingtonPhysicians](http://JeffersonHealth.org/AbingtonPhysicians), or call the Physician Referral service at 215-481-MEDI (6334).

## **Abington – Jefferson Health Children's Clinic**

*51 Medical Campus Drive, Lansdale, PA • 215-855-8296*

The Children's Clinic provides a full range of services to children from birth through 21 years of age who are on Medical Assistance, CHIP or who do not have health insurance or outpatient coverage. Patients are seen by scheduled appointments. Social work services for insurance applications are available to established patients.

Services include:

- Routine check-ups and immunizations
- Sick visits
- Physicals for driver's license, employment, camp, day care, sports
- Health counseling