

NOTICE OF NON-DISCRIMINATION AND LANGUAGE ASSISTANCE

Abington – Jefferson Health complies with applicable Federal civil rights laws and does not discriminate, does not exclude people, or treat them differently on the basis of race, color, sex, national origin, age, gender, gender identity or expression, sexual orientation, religion or status as an individual with a handicap/disability.

Abington – Jefferson Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you speak a language other than English, language assistance services, free of charge, are available to you. Please ask a staff member for assistance.

ATENCIÓN: Si habla Español, tiene a su disposición servicios gratuitos de asistencia lingüística. Solicite ayuda a un miembro del personal.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 직원에게 도움을 요청해 주십시오.

ATENÇÃO: Se você fala Português, encontram-se disponíveis serviços linguísticos, gratuitos. Solicite assistência de um membro da equipe.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નન:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. કૃપા કરીને સહાય માટે સ્ટાફ મેમ્બરને કહો.

লক্ষ্য করুনঃ যদি আপদন বাংলা, কথা বলতে পাতনে, দেহতল দনঃখচোয় ভাষা সহায়দা পদতেশবা উপলব্ধ আতলে ফ ন করুন



1200 Old York Road
Abington, PA 19001

Jefferson.edu/Abington



Abington – Jefferson Health Clinics



GUIDE *for* PATIENTS

**Ginny Coombs Children's Health Center of
VNA Community Services (VNACS)**

1421 Highland Avenue, Abington, PA • 215-572-7880

Providing adult and children's home care for the uninsured and underinsured. For more information, please visit www.vnacs.org. Services include Personal Navigator Program, a free program designed to connect eligible individuals in Montgomery County with benefits. 1-800-591-8234 or info@vnacs.org.

Personal Navigator Program of VNA – Community Services, Inc.

Sites: Abington, Colmar, Norristown, Pottstown • 1-800-591-8234

Free, community-funded program that is designed to connect eligible individuals in Montgomery County with benefits that will improve their health: application assistance with CHIP/Medical Assistance, health Insurance Marketplace Enrollment, Medicare, Free or low-cost prescription medication, SNAP benefits [food stamps], LIHEAP/utility assistance, PA property tax and rent rebates, other financial and social supports or info@vnacs.org.

**Montgomery County Health Department
Communicable Disease Clinic:**

Provides HIV and Sexually Transmitted Disease [STD] testing and counseling services to all Montgomery County residents over age 13. These free services are provided at sites listed below. Call for TB or latent TB infection and immunization clinic information.

Mondays 5 – 8 PM. Communicable Disease Clinic held at Abington Hospital Hartnett Health Services (formerly Ambulatory Services Unit) by MCHD staff, 1200 Old York Road, Abington • 215-481-3630 during clinic hours.

Willow Grove Health Center:

Montgomery County Eastern Court House Annex
102 York Road, Suite 401, Willow Grove, PA 19090
215-784-5415

Norristown Health Center:

1430 Dekalb Street, Norristown, PA • 610-278-5145
Wednesday: 4 – 7 PM and Friday 9 AM – 12 PM,
Communicable Disease Clinic.

Dental Clinic

*Abington Hospital, Arches Building, ground floor,
1200 Old York Road, Abington, PA • 215-481-2193*

As a teaching program, comprehensive dental services are provided to patients greater than two years of age, by resident dentists with oversight by attending dentists. Scheduled appointments for routine and urgent dental care.

*Abington – Jefferson Health Dental Care Access Program
51 Medical Campus Drive, Lansdale • 215-855-8296*

Appointments required to apply for the program. The program is designed to provide basic dental services to underinsured and uninsured residents of the greater North Penn community through a network of participating local dentists from the Montgomery-Bucks Dental Society.

Home Health Care

*Abington Health Center – Willow Grove
2510 Maryland Road, Suite 250, Willow Grove, PA • 215-481-5800*

Abington's Home Care department provides a full range of healthcare services in the home, including therapeutic treatment, wound care, patient and family education, medication education and more. Other services include palliative and hospice care, physical, occupational and speech therapies, home health aides and social services.

Community Partners

Adult Health Center with Gwynedd – Mercy University

51 Medical Campus Drive, Lansdale • 215-855-2899

HealthLink Dental Clinic

1775 Street Road, Southampton, PA • 215-364-4247

A free dental clinic for working, low-income adults living in Bucks or Montgomery counties. Please call to schedule an eligibility appointment.

For more information, please visit www.healthlinkdental.org.

Jaisohn Medical Center

*6705 Old York Road, Philadelphia, PA • 215-224-2000
2506 N. Broad Street, Suite 202, Colmar, PA • 215-997-2101*

Medical, social, home care services in Korean/English.
For more information, please visit www.jaisohn.org.

Health Services for the Uninsured and Underinsured

Abington – Jefferson Health is committed to serving as the most trusted healthcare partner for all. We work hard to ensure that everyone has access to the health care they need. In addition to 24/7 emergency treatment, medically necessary healthcare services are available to all individuals regardless of race, color, creed, gender, sexual preference, national origin or ability to pay.

Financial Assistance

Patients with financial needs may be eligible for Abington – Jefferson Health's financial assistance program after completing the application and supplying the appropriate paperwork. For more information or an application, visit Jefferson.edu/Abington or 215-481-2185, Monday through Friday from 8 AM – 4:30 PM. Appointments can be scheduled or email FinAssist@jefferson.edu

Interpreters and Special Assistance

*Abington Hospital • 215-481-2871
Abington – Lansdale Hospital • 215-361-4440*

Language Line (interpretation) is provided at all clinics. At Abington – Jefferson Health, video display "Alvin" interpreter device is available for hearing impaired patients.

Special assistance, including wheelchair accommodation, may be arranged in advance through the Patient Relations Department, 215-481-2811.

The following pages contain listings of our clinics, as well as other programs in the area with which Abington – Jefferson Health is a partner.

North Hills Health Center

212 Girard Avenue, Glenside, PA • 215-572-0302

Primary care services with scheduled appointments. Services include:

- Routine checkups/physical exams for infants, children, teens, adults and seniors
- Well and sick visits
- Immunizations for infants, children and adults
- Care for chronic illnesses, such as diabetes, asthma and high blood pressure
- Comprehensive women's health care

Scheduled appointments (Mondays – Thursdays). Social work services include medications and insurance assistance. Onsite Korean interpreters are available.

Abington Family Medicine

500 Old York Road, Suite 108, Jenkintown, PA • 215-481-2725

As a teaching program which provides care for patients of all ages. Primary care services provided by residents with oversight by attending physicians.

Services include:

- Routine checkups and physical exams and well and sick visits
- Immunizations
- Care for chronic illnesses, such as diabetes, asthma and high blood pressure
- Comprehensive women's health care

Hartnett Health Services

(formerly Ambulatory Services Unit)

*Abington Hospital, Widener Building, ground floor,
1200 Old York Road, Abington, PA • 215-481-2180*

As a teaching facility, direct patient care is provided by resident physicians with oversight by attending physicians, or by nurse practitioners. Primary care services as well as specialty services offered with scheduled appointments.

- Routine check-ups/physical exams 18 years and older
- Well and sick visits
- Care for chronic illnesses (diabetes, asthma, high blood pressure)

OB/GYN Center

*Abington Hospital, Toll Pavilion, ground floor
1200 Old York Road, Abington, PA • 215-481-6784*

Providing prenatal care through delivery and referral to newborn center (see below). Gynecology services (family planning, gyn oncology and colposcopy), multi-lingual nurses (Korean, Spanish) and financial assistance coordinator available.

Corinne Santerian Newborn Center

Abington Office, 1400 Old York Road, Suite D, Abington, PA • 215-481-6605

Well-baby check-up visits for newborns born at AH, who are uninsured, from birth to three months of age, until health insurance is in place, and a primary care provider for your baby is established. (Tuesdays, Wednesdays and Fridays)

Abington – Jefferson Health Physicians

For information or referral, please visit Jefferson.edu/AbingtonPhysicians, or call the Physician Referral service at 215-481-MEDI (6334).

Abington – Jefferson Health Children's Clinic

51 Medical Campus Drive, Lansdale, PA • 215-855-8296

The Children's Clinic provides a full range of services to children from birth through 21 years of age who are on Medical Assistance, CHIP or who do not have health insurance or outpatient coverage. Patients are seen by scheduled appointments. Social work services for insurance applications available to established patients.

Services include:

- Routine check-ups and Immunizations
- Sick visits
- Physicals for driver's license, employment, camp, day care, sports
- Health counseling